

## HOW ARE DECISIONS MADE BY MEMBERS?



### How Decisions Are Made Within WWCLT



Waterfall Way CLT Ltd (WWCLT) is run **by the community, for the community**.

Our rules for decision-making are set out in the Constitution and are designed to keep things **fair, transparent, and community-led**.

Some decisions are made by the **Board of Directors**, and others must be made with the support of **General and Resident Members** at a **General Meeting**.

### Types of Meetings

WWCLT holds three types of meetings:

- **Annual General Meeting (AGM)** – Held once a year to share updates and elect Directors.
- **General Meetings** – Held when need for important decisions and updates.
- **Directors Meetings** – Regular meetings where the Board manages day-to-day activities.

Because *TRUST* matters

Many organisations let their Directors make most decisions. WWCLT does things differently. We've chosen to list major decisions in the constitution that must be made at **General Meetings** – so members have a real say.

### What Is a General Meeting?

**General Meetings** are where **all members** of WWCLT come together to help make key decisions.

They can happen **any time of year** when needed (not just at the Annual General Meeting).

At a General Meeting, members can:

- **Vote on important decisions**, like changes to the Constitution
- Discuss **special topics**, including major financial decisions
- **Elect or re-elect** Directors
- **Ask questions**, share feedback, and stay informed

To **pass a resolution** at a General Meeting, it needs:

- A **majority of all members present**, and
- A **majority from each group** (General Members *and* Resident Members)

For big changes - like amending the Constitution - the Board must call a **Special Resolution**.

A Special Resolution needs support from 75% of members, including a majority of each type of member. (See examples on following page.)

To find out more or connect with Waterfall Way CLT Ltd



## HOW ARE DECISIONS MADE BY MEMBERS?

### Voting at General Meetings

	Overall votes	General Members	Resident Members	Passed
<b>EXAMPLES : General Resolution</b>	50% or more	50% or more	50% or more	Passed
Overall majority but not a resident majority	✓	✓	✗	✗
Resident support but not overall majority or support from general	✗	✗	✓	✗
Overall majority and both member categories	✓	✓	✓	✓
<b>EXAMPLES: Special Resolution (major changes)</b>	75% or more	50% or more	50% or more	Passed
Majority support from both member categories but not 75% overall	✗	✓	✓	✗
Overall 75%+ support but not a majority in both member categories	✓	✓	✗	✗
Overall strong support (>75%) and a majority in both member categories	✓	✓	✓	✓

### Run by the community, for the community

The **Board of Directors** manages the day-to-day and long-term activities of WWCLT. Their job is to make sure everything we do helps us achieve our purpose - creating affordable housing for our community. Many organisations let their Directors make most decisions. WWCLT does things differently. We've chosen to list major decisions in the constitution that must be made at **General Meetings** - so members have a real say. To learn more about the Board of Directors and Directors Meetings, see next the relevant Infosheets.

For more  
information:

#### Plain English Guide WWCLT Constitution

Meetings, Disputes & Decision-Making: Key Processes pp.17

**Infosheets: Governance Structure / Directors Meetings**

Updated:  
July 2025

To find out more or connect with Waterfall Way CLT Ltd